



SERVICE BRIEF

Voice over IP Phone System Solution

Save money and optimize communication with a VoIP phone system for small and medium-sized businesses.

Powerful, Yet Simple, Telephony Solutions

VoIP is the future of voice communication for businesses.



You've probably heard about VoIP – voice communication that transmits over the Internet. VoIP can save your business 30 percent to 50 percent

compared to traditional phone bills, and empowers your company to push beyond the restraints of a legacy phone system solution. FRS Pros can evaluate your needs and integrate the best-fit VoIP solution for your small business. Our solutions are scalable to accommodate your company's growth.

Flexible Business Communication

Take your office phone anywhere.

Voice over IP uses your local area network (LAN) to transmit data, and doesn't require extra phone lines to be run through your office. There are many types of configurations, ranging from the phone being plugged between your network drop and your workstation, to WiFi-based phone stations that just need to be in range of your wireless network. The flexibility of VoIP doesn't end in the office; your phone can go with you wherever you need to go, so long as you have a broadband connection or are in a WiFi hotspot.

This means your customers and employees can stay in touch just by calling your company's business phone.

Don't have access to your phone? As long as you have a headphone/microphone unit connected to your computer, you'll be able to send and receive calls directly from your computer or laptop without using your phone. Many VoIP numbers can also be configured to ring simultaneously on multiple devices, such as your cell phone and your landline phone, before the call goes to voicemail, eliminating the time-consuming practice of "phone tag." In a recent survey conducted by Sage Research, employee productivity increased by four hours per week, per employee from the use of VoIP technology.

Cost-Effectiveness

Save money compared to traditional phone systems.

With VoIP, your phone data is sent over the Internet instead of over traditional phone lines. This eliminates the need for costly local phone plans as well as long distance services. In most cases, your current broadband solution will supply enough bandwidth without slowing down your network use. The costs associated with employee relocation, additional lines, and changes which can cost a company \$100 or more per occurrence with a traditional business phone infrastructure, are virtually eliminated with VoIP. This is due in part to the significantly lower operating costs of VoIP service providers in comparison to traditional phone companies.

Features

- Location Independence
- Significant Cost Reduction
- Unified Telephony and Data Systems
- Comprehensive Support
- Enhanced Overall Operations
- Unique, Scalable Solutions

Benefits

- Compatible with both hardware and software solutions.
- Voicemail and fax-forwarding to your company's email address.
- Virtual phone numbers.
- Enhanced phone security.
- Easy integration with other IP telecommunication services.
- Advanced call forwarding.

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Complete IT Support

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